Library Network Support Services: modernising libraries in Armenia, Moldova and Belarus through library staff development and reforming libraries [LNSS]

Servicii de suport pentru rețeaua de biblioteci: modernizarea bibliotecilor în Armenia, Moldova și Belarus prin dezvoltarea personalului bibliotecar și reformarea bibliotecilor [SSRB]

PROFESSIONAL PERFORMANCE IN LNSS

2017 - 2018

Eastern Europe Partners of the LNSS Project are:

ARMENIA:
Public Administration Academy of the Republic of Armenia (PAARA)
Yerevan Brusov State University of Languages and Social Sciences
Goris State University

BELARUS
Academy of Public Administration under the aegis of the President of the Republic of Belarus
Belarusian State University
Brest State Technical University
Yanka Kupala State University of Grodno

MOLDOVA
Academy of Public Administration of Moldova
Alecu Russo Balti State University – Moldova

EUROPEAN UNION
Limerick Institute of Technology – Ireland
Transilvania University of Brasov – Romania
University of Crete – Greece
The Pyramid Group – Germany

ASSOCIATE PARTNERS ARE:
Electronic Library Consortium of Armenia - Armenia
REM. Moldova Library Consortium - Moldova
National Library of Belarus - Belarus
HARCONIȚA ELENA, Director of the Scientific Library USARB, institutional coordinator, manager, researcher / trainer, administrator

MIHALUȚA ACULINA, Deputy Director of the Scientific Library USARB, researcher / trainer, administrator

AFATIN IGOR, Deputy Director, Computerization and network activity, researcher, technical expert

TOPALO VALENTINA, Head of Service, researcher / trainer


OUTSIDE PROJECT TEAM MEMBERS

Elena STRATAN, Head of Research Service. Speciality Assistance

Silvia CIOBANU, Head of Marketing and Publishing Activity Center

Ludmila RĂILEANU, Head of Collection Communication, coordinator of the Information Culture Center

Elena CRISTIAN, Head of Developing and Processing Informational Resources

Tatiana PRIAN, principal librarian, IT and library networking

Mihaela STAVER, principal librarian, IT and library networking
THE PUBLIC PRESENTATIONS OF LNSS

INSTITUTIONAL-11

- Information the university librarians and the academic community about the LNSS Project on USARB website: http://www.usarb.md/
- Meetings and dissemination of the LNSS Project at Senate, the Administrative Council
- Summer School for USARB Librarians under International Projects: https://www.flickr.com/photos/bsu_balti/sets/72157695439222982
- Training seminar for the project In the promotion of culture from the qualities of services education in the context of internationalization of the "Alecu Russo" Balti State University, BECO, Projet de soutien à la gouvernance universitaire. Library Network: http://www.usarb.md/evenimente/articol/les-services-fournis-par-la-bibliotheque-a-lappui-des-jeunes-chercheurs
TRAINING: English for Specific Purposes (English Language, Libraries, library terminology, terminology around library access).
5-6 June 2017, SL USARB

Trainers:
Professor Gerard CULLEN and Trainer Professor Sven RIDDELL from Pyramida Group, Germany

- English language skills testing in the process of Library presentation;
- Completing The Europass Curriculum Vitae;
- Motivation/cover letter example, presentation;
- Exercises with LNSS Essential English Grammar for beginners / false beginners (a1-a 2 cert.), online Headway tests for developing communication skills and improving English language skills;
- Feedback Librarian vs Trainer;
- The participants were given certificates;
- Appreciation and gratitude.
INFORMATION LITERACY AND RESEARCH SKILLS
Training USARB
November 20, 2017

INFORMATION LITERACY AND RESEARCH SKILLS
Cycle of lessons for Master’s degree studies
December 4, 8, 2017, SL USARB

Management of bibliographic references. Bibliographical reference management software: EndNote, Mendeley, Zotero – 17 students (Master’s Degree studies, Cycle II)
https://www.flickr.com/photos/bsu_balti/sets/72157661554500687

Management of bibliographic references. Bibliographical reference management software: EndNote, Mendeley, Zotero - 10 students (Master’s Degree studies, Cycle II)
https://www.flickr.com/photos/bsu_balti/sets/72157667387212129

LibUnivCatalog - A shared catalog of 7 university libraries from Moldova on ExLibris Primo platform, 08 December 2017, Balti, Moldova -14 students (Master’s Degree studies, Cycle II 14)
https://www.flickr.com/photos/bsu_balti/sets/72157688320064192
Modules of the Course „The Basic of Information Literacy”, integrated into the USARB curricula

BAZELE CULTURI INFORMAȚIEI
Curs universitar

Tema 3
Baze de date cu acoperire multidisciplinară și servicii specifice marilor distribuitori la care Universitatea este abonată: EBSCO, SpringerLink, etc.: cîmpuri/criterii de căutare, cuvinte cheie, filtre, gestiunea rezultatelor

Olga DASCAL - dascal.ogla@gmail.com
Snežana ZADAHOVA - snezanasadova@gmail.com
Mihaela STAVER - staver.mihael@gmail.com

Les services fournis par la bibliothèque a l’appui des jeunes chercheurs
February 17, 2017

Training seminar within the Project „La promotion de la culture de la qualité des services éducationnels dans le contexte de l’internationalisation de l’Université d’État „Alecu Russo” de Bălți, BECO, Projets de soutien à la gouvernance universitaire.

http://www.usarb.md/evenimente/articol/les-services-fournis-par-la-bibliotheque-a-lappui-des-jeunes-chercheurs

Licentiate, Master’s, Doctoral Month (February 13 - March 13) 2017 in the SLUSARB

Trainers: 12 librarians

- **25 groups** (15 meetings) of 282 young researchers who have well-informed the opportunities offered by the Library in research and presentation of scientific results;

- **10 thematic exhibitions** with bibliographic information - presented 710 doc., consulted 1128 documents;

- **databases** to the research fields, standard norms for the preparation of bibliographic references and citations for scientific papers;

- **63 individual consultations** for the presentation of bibliographic references and citations.

OPEN ACCES - 2016

- The scientific contents of USARB teachers and libraries have become known throughout the world through ratifying the Institutional Policy of “Alecu Russo” Balti State University on Open Access (2015) and the registration in ROARMAP.

- Institutional Repository Open Research Archive - ORA USARB was registered in ROAR, Dura Space, DOAR( The Directory of Open Access Repositories).

- Participation in the National Marathon, launched in 2016 and 2017 by SLASEM during the Open Access Week. The Balti team was the third place, increasing considerably the number of documents placed in open access - over 2209 records.

- There are 1476 documents accessed by 162,831 users In Open Libraries and Open Platforms: Open Library, Calameo, ISSUU, SCRIBD, USARB.
International Open Access Week to Information, October 23-29, 2017

SUMMER SCHOOL FOR USARB LIBRARIANS UNDER THE AUSPICES OF INTERNATIONAL PROJECTS, 2016 - 2018

In June 2016-2018, USARB librarians attended the Summer School. The events were organized within the Projects: ERASMUS+ Capacity Building in the Field of Higher education (CBNE) “Library Network Support Services: modernising libraries in Armenia, Moldova and Belarus through library staff development and reforming libraries [LNSS]”, and “Modernization of University Libraries Services from Moldova”, financed by the Norwegian Cooperation Program in Higher Education with Eurasia, developed in partnership between the Academy of Economic Studies of Moldova, the University of Bergen, Norway, the Transilvania University of Brasov, Romania and 18 university libraries in Moldova.
PARTICIPATION IN A MASTER-CLASS „BECOME A BETTER TEACHER. EFFECTIVE TEACHING METHODS USING ICT“

Knowledge assessment programs at the BIL Course: Kahoot.com, trainer Mihaela Staver

Hypersay product - a solution for interactive presentations in PowerPoint, trainer Silvia Ciobanu

Creating online tutorials in Loom (a web and a new communication tool) - that allows the librarian to record his/her screen and create quick videos, trainer Mihaela Staver
Național - 10


• Short-term vocational training courses (75 hours) April 17-27, in collaboration with USM, Chișinău - http://libruniv.usarb.md/index.php/ro/noutati/34-evenimente/426-cursul-bazele-biblioteconomiei

COLOQUIA BIBLIOTHECARIORUM IN MEMORIAM FAINA TLEHUCI,
ediția a V-a
Joi, 23 februarie 2017, ora 10.00.

COLOQUIA BIBLIOTHECARIORUM
IN MEMORIAM FAINA TLEHUCI,
ediția a VI-a
Vineri, 23 februarie 2018, ora 08.00
The Annual Conference of the Association of Librarians of the Republic of Moldova (ABRM) with a title ”Transform Libraries - Transform Communities”

10 NOVEMBER, 2017
Professional Workshop of ABRM's Northern Education Librarians (BIN)
March 17, 2017, USARB Scientific Library

Organizers: Ministry of Education of the Republic of Moldova, ABRM, ABRM Library of Northern Education Libraries (BIN), Scientific Library - Departmental Librarianship Center

The topics:

- The Achievements of Educational Libraries in 2016 and Priorities for 2017 - Ana Plămădeală, senior consultant at the Ministry of Education, Department of e-Transformation and Informatization;
- Results of the 6th-year Statistical Survey of the Activity of the School Libraries of the Republic of Moldova in 2016 and the comparative study 2015-2016 on the school libraries in the Northern Republic (15 districts and the Balti municipality);
- The colleagues were invited to celebrate in partnership Librarian's Day in Moldova and Library National Awareness Day within the framework of the LNNS - Erasmus + Program
Short-term Continuing Training courses (75 hours) April 17-27, 2018, in collaboration with Moldova State University, Chisinau

- The Basics of Librarianship and Information Sciences

Organizers: Continuing Training Center of Moldova State University in collaboration with the Scientific Library of the Alecu Russo Balti State University, April 17-27, 2018

- Current Trends in the activity of libraries in the Republic of Moldova

Professional Librarians Meeting in the North of the Republic of Moldova, April 27, 2018, Balti

40 specialists responsible for the activity of school libraries and technical vocational education in OLSDÎ, colleges and vocational schools participated
• Tehnical Implementation Report of the Project was submitted to EACEA on April 19, 2017 along with
• Project Quality Assurance Plan
• Project Dissemination Plan
• Table of Achieved/Planned Results
• Financial Statement
• Fișa de înregistrare a proiectului de asistență tehnică

• Project Report Assessment from EACEA received on June 28, 2017
• LOGICAL FRAMEWORK MATRIX – LFM USARB, 13 octombrie, 2017
• OVERVIEW OF SHORT AND LONG TERM IMPACT INDICATORS USARB, 2017
• Guiding questions for project monitoring, 2016 -2018
• NEO questions for monitoring, 2017/ 2018 / Guiding questions for Preventive/Advisory Monitoring

“I would like to especially thank Alecu Russo Balti State University (USARB) for your comprehensive and insightful report”.

Mrs. Tereza KHECHOYAN, Vice-Rector for International Relations, Associate Professor; Department of Public Administration, Public Administration Academy of the Republic of Armenia, 27 March, 2017
During the visit the monitors observed a high motivated partners who manifested high interest in the smooth flow and completion of the project activities. Moreover, it was positively observed a fluent communication between the coordinator and local partners who confirmed their satisfaction and enthusiasm collaborating in this project”.

Almudena SÁENZ DE MIERA, Project Officer, Bruxelles
PROJECT MONITORING, USARB, June 23, 2017

LNSS project - important factor in adopting change

Successful LNSS Project implementation and difficulties


Round Table “Impact Indicators of the LNSS Project” 2017, 2018
Librarian's Day and NATIONAL AWARENESS DAY ON LIBRARIES in Moldova APRIL 23, 2017


Scientific and Practical Conference with International Participation
USARB "Tradition and Innovation in Scientific Research" USARB
2016

http://tinread.usarb.md/nou/160929/160929.html

ERASMUS+ Capacity Building in the Field of Higher education
Project (CBNE) Library Network Support Services (LNSS):
modernising libraries in Armenia, Moldova and Belarus through
library staff development and reforming library services (LNSS)
2015-2018

Elena Harconița,
Director Biblioteca Științifică USARB
Scientific and Practical Conference with International Participation
USARB "Tradition and Innovation in Scientific Research" USARB, 2017


THE PROJECT QUALITY PLAN
DISSEMINATION PLAN AND SUSTAINABLE DEVELOPMENT

QUALITY ASSURANCE PLAN (CAP)


MINISTRY OF EDUCATION, CULTURE AND RESEARCH OF R. MOLDOVA

http://www.edu.gov.md/ro/content/activitatea-bibliotecilor-din-invatamint-0
Dissemination of the Project in the press and on-line: Bibliouniversitas@ABRM.md, Dunarea de Jos, Romania, SlideShare, Colloquia Professorum Materials

International Symposium “Bibliologic Year 2016” March 29, 2017, NLRM (BNRM), Chişinău

The Effects of International Projects on Academic Libraries and the National Awareness Day on Libraries (Elena Harconiţa, R. Sobieschi - Camerzan)

https://youtu.be/c16CbLw5cHQ?t=12877

Implementation of the new legal, strategic and regulatory framework: departmental level responsibilities + university libraries – 2018”, Elena HARCONIȚĂ, SL USARB
ANNUAL SYMPOSIA
INVESTIGATIO
BIBLIOTHECA
February 24, 2017, DIB ULIM, Chişinău

https://www.slideshare.net/Dib_ulim/v-topalo

INAUGURATION OF THE EUROPEAN UNION INFORMATION CENTER
THE PUBLIC LIBRARY IN RÂŞCANI
APRIL 7, 2017

• Promoting the training on “How to use the Eubookshop digital platform” - V. Topalo, Coordinator of the European Union SL USARB Center.

• The invitation of EU Information Centers Coordinators to celebrate the Library National Awareness Day

May 29, 2018, Chișinău
LIBRARIES. SOCIETY. MULTICULTURALISM
The National Conference of the Romanian Librarians Association, Braşov, Romania (September 6-8, 2017)

INFORMATION LITERACY IN THE INTERNATIONAL LNSS PROJECT

CULTURA INFORMATIEI ÎN PROIECTUL INTERNAȚIONAL LNSS

/Library Network Support Services: modernising libraries in Armenia, Moldova and Belarus through library staff development and reforming libraries/
USARB Librarians at the National Symposium in Suceava dedicated to the Day of Librarian and the Centenary of the Great Union
April 20-21, 2018
Project Monitoring Conference – Modern Information Service for Improvement Study Quality (2013-2016). Elena Harconita presented the paper MISISQ, May 14, 2018

SUSTAINABLE DEVELOPMENT IN THE USARB SCIENTIFIC LIBRARY
**Investing in libraries and librarians’ reform** has a lasting impact and influence on the development and modernization of higher education institutions in Armenia, Moldova and Belarus.

**Developing library staff’s abilities** brings direct and meaningful benefits to all library users: students, teachers, researchers and non-specific users.

**Possibility to have open access, and rapid and qualitative information directly contributes to the development of critical thinking and lifelong learning.**

**Creating a support network for partner institutions and integrating into international networks** increasing opportunities for information flow and collaboration.

**Developing a library development policy** plays a key role in providing quality services, developing partnerships and consortia.

**Erasmus + CBHE Library Network Support Services (LNSS):** modernising libraries in Armenia, Moldova and Belarus through library staff development and reforming library services (LNSS), project nr 561633-EPP-1-2015-1-AM-EPPKA2-CBHE-JP (2015-2018)
<table>
<thead>
<tr>
<th>Short term impact</th>
<th>Target groups/potential beneficiaries</th>
<th>Quantitative indicators</th>
<th>Qualitative indicators</th>
</tr>
</thead>
<tbody>
<tr>
<td>English language training - 2 days each in the years 2016-2017</td>
<td>SL USARB librarians</td>
<td>32 librarians</td>
<td>Knowledge of English for specific purposes</td>
</tr>
<tr>
<td>English Language courses (Peace Corps, intermediate and advanced level) February, March 2017</td>
<td>School librarians from 15 districts in northern part of Republic of Moldova and Balti municipality</td>
<td>89 participants</td>
<td>Training librarians-trainers on search, selection, localization, use and evaluation of information.</td>
</tr>
<tr>
<td>Professional Workshop for the Northern education librarians (BIN) and ABRM, March 17, 2017; April 27, 2018</td>
<td>Academic Staff, Students, Teachers, Doctoral students</td>
<td>27 participants</td>
<td>Practices for managing bibliographic references with personal software application EndNote, Mendeley, Zotero.</td>
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<tr>
<td>Seminar Les services fournis par la bibliotheque a l’appui des jeunes chercheurs within the project La promotion de la culture de la qualité des services éducationnels dans le contexte de l’internationalisation de l’Université d’État „Alecu Russo” de Bălți, BECO, Projets de soutien à la gouvernance universitaire.</td>
<td>Library staff, students, Masters</td>
<td>184 participants</td>
<td>Information Literacy skills and abilities for formal education and lifelong learning</td>
</tr>
<tr>
<td>Training Module 4. Information Literacy and Research skills. (Training at the USARB Scientific Library.)</td>
<td>SL USARB librarians</td>
<td>4 librarians</td>
<td>Knowledge of English for specific purposes</td>
</tr>
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<td>The English Courses for librarians. Lesson 1-6 EMI focus B1+, ESP A1-A2</td>
<td>SL USARB librarians</td>
<td>4 librarians</td>
<td>Knowledge of English for specific purposes</td>
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<tr>
<td>Long term impact</td>
<td>Target groups/potential beneficiaries</td>
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<td>LNAD 2016 – 2026</td>
<td>Library staff, academic staff, students</td>
<td>9300 users</td>
<td>Improved awareness in Society of the contribution libraries play in lifelong learning and academic life. The library contributes to the realization of the Chapter VII Lifelong Learning - Code of Education. <a href="http://lex.justice.md/md/355156/">http://lex.justice.md/md/355156/</a></td>
</tr>
<tr>
<td><strong>Library Days at the Faculty Day of open doors Librarian's Day in Moldova (23 April, from 2001)</strong></td>
<td>Library staff, Academic staff, Administrative staff, Students, University management in PC universities; users and staff of Public Libraries, National library staff and users, Local Communities, NGO's Administrative Management staff (Senate, USARB Administrative Council) academic community, librarians, students, Ministry of Education, Culture and Research, professional community:</td>
<td>Number of National Awareness Days held in PC countries 4 - Library Days at the Faculty 2- Day of open doors 1- Librarian's Day in Moldova (23 April, from 2001) 7 Days - Open Acces Week (October, from 2010) 7 Days - Open Education Week (March, from 2015) 1.April 27 - May 5, 2017: 2 Flashmob, 2 scientific conferences, 1 roundtables, 1 public debates, 1 Cosplay, 1 Students reading</td>
<td>The library is an integral part of the training and research process, chapter viii related units and additional services in the educational system <a href="http://lex.justice.md/md/355156/">http://lex.justice.md/md/355156/</a></td>
</tr>
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<td><strong>Open Acces Week (October, from 2010)</strong></td>
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<td><strong>Open Education Week (March, from 2015)</strong></td>
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<td><strong>Libraries National Awareness Day (April, 2017)</strong></td>
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<td>Creating the Academic Writing Center Strategy</td>
<td>Library staff, academic staff, students</td>
<td>The number of library staff will increase</td>
<td>More qualified staff</td>
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<td>Delivering remote information from databases</td>
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<td>Increases visibility</td>
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<tr>
<td>The Basic of Information Literacy course, promoted</td>
<td>Students, scholars, continuous training course audiences</td>
<td>Number of Information Literature and Research Skills Training Programs for all</td>
<td>- Accessible and modern libraries, qualified staff and collections relevant for the delivery of quality teaching and learning programs to institutions in partner countries</td>
</tr>
<tr>
<td>by librarians, integrated into the USARB curricula</td>
<td></td>
<td>stakeholders in vital areas, such as enhancing information and research skills</td>
<td>Increasing the quality of student support and academic programs leading to the formation of qualified graduates and with a good reputation in higher education in partner countries</td>
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<tr>
<td></td>
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<td>30 hours, 10 contact hours, 20 h-individual work - 1 ECTS</td>
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<tr>
<td>The Basic of Information Literacy course, promoted by librarians, integrated into the USARB curricula</td>
<td>Students, scholars, continuous training course audiences</td>
<td>Increased Number of learners- library staff, Academic staff, Administrative, local communities attending LNSS Curriculum Train the Trainer programmes run by Library Staff e.g. on Avoiding Plagiarism arising from successof LNSS Curriculum.</td>
<td>Upgrading the curriculum and course unit sheet to the Basies of Information Literacy discipline; Adjustment the content of course modules The Basies of Information Literature in line with international standards and the implementation of modern information management technologies based on the materials learned in the ESP Training.</td>
</tr>
<tr>
<td>Training of Trainers Campaign for Information Literacy Course</td>
<td>Library Staff Primarily Library staff with knock on effects to all stakeholders through Library Information Literacy and Research skills training provided to all stakeholders through the LNSS Curriculum</td>
<td>12 University Assistant Librarians in teaching the Bases of Information Literature, 568 hours / 3086 participants 14 day, 1680 hours, 33 participants 39 databases - 115 847 open acces documents</td>
<td>LNSS Curriculum integrated into each PC institution. LNSS Curriculum integrated in every PC institution.</td>
</tr>
<tr>
<td>Students of the first training cycle, Master's , Doctoral Month – February 14 - 23 , 2018 - 132 participants</td>
<td>Students/Masters/PhD</td>
<td>132 participants</td>
<td>Research data management, reference management softwarer</td>
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### Long term impact

<table>
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<tr>
<th>Development Strategy of the USARB Scientific Library 2017-2022</th>
<th>Target groups/potential beneficiaries</th>
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</thead>
</table>
| Library Collection Development Policy                         | Library staff, Academic staff, Administrative, Students, University management in PC universities; users and staff of Public Libraries, National library staff and users, Local Communities | -The number of people using libraries in PC countries increases  
-The number of highly trained/skilled library staff in increases  
-The number of Information Literacy & Research Skills training programmes delivered to all stakeholders in vital areas such as Information and Research Skills increases. | -Modern, accessible libraries, skilled staff and relevant library collections for delivery of quality Teaching and learning programmes in PC institutions.  
-Increased quality of student support and academic programmes leading to skilled graduates and increased reputation of PC HEI's. It increases the capacity of beneficiaries to use services / information management tools. |
| Open Access Policy. 2nd Edition                               | Library staff                         | 4 project team members, 2 collaborating libraries | Library Regulations Subject Librarian in SL USARB |
| Library Regulations Subject Librarian / liaison librarian with faculty | Library staff, academic staff, students | 1 PDC | |
|                                                               | Library staff                         | 1 PAD | |
|                                                               | Library staff                         | 40 librarians | |
|                                                               | Library staff                         | 11 librarians | |
STATISTICS 2017

Number of hours promoted - 304 hours / 36 groups / 1048 students
Number of hits on-line courses and tutorials - 669
File Downloads - 738
Views page Information Literacy – 954

The role of the teacher-librarian who promotes the Basic of Information Literacy Skills course has changed from a knowledge transmitter to a learning facilitator or mentor who is responsible for creating interactive learning environments.

Librarians use advanced technologies, eLearning courses, educational platforms, video slots, Kahoot knowledge rating software, Hypersay product - a solution for interactive presentations in Power Point, Creating online tutorials in Loom - Free software for screen and video recording.

USARB has several blogs: Library Dialog with User [http://bs-usarb.blogspot.com/p/foto.html](http://bs-usarb.blogspot.com/p/foto.html); BIN Blog - Northern Educational Libraries - addressed to over 600 librarians from schools, high schools, vocational schools, colleges); [http://filialabrmbin.blogspot.com](http://filialabrmbin.blogspot.com) Professional Librarians Blog [https://bsusARBprofeSional.blogspot.com](https://bsusARBprofeSional.blogspot.com), Blog of the Romanian Information Center [https://cirbalti.wordpress.com](https://cirbalti.wordpress.com)
Students training in the Basic of Information Literacy course, Licentiate / Master’s / PhD Month;

Ensuring access and the promotion of databases to all users;

Creating own electronic collections/databases: Institutional Repository - about 3,000 titles; electronic catalog - more than 420 thousand records; Scanned Summary - 62,000 titles of articles of 277 books and 810 magazines, recordings, music works in MP3; Digital Library; Magazines edited by the Balti academics;

Promotion of academics works by indexing them in databases and open international;

Developing IT exploration skills and the research skills of school librarians, vocational schools and colleagues from 15 districts in Northern Moldova and Balti municipality;
The European Research Area (ERA) ensures the exchange of ideas and knowledge across Europe. This approach promoted by Horizon 2020 will ensure that every euro spent for strategic research will have a good impact. Our project fits perfectly into the objectives of Horizon 2020. It suggests using the opportunities offered by libraries. They will find a safer market easier to promote their researchers and gain new knowledge from the databases that can now offer the university library.

Opening to a world is done through a common catalog of academic libraries in Moldova, of which SL USARB is part of this catalog [http://primo.libuniv.md/](http://primo.libuniv.md/). The USARB Scientific Library provides access to open databases, including subscriptions to EBSCO, Springer, Moldovan law; promotes USARB open access policy registered in ROAMP, develops open research archive for Institutional Repository - ORA USARB [http://dspace.usarb.md:8080/jspui](http://dspace.usarb.md:8080/jspui) (so far 2018 documents have been registered), this being integrated in ROAR space, DURA. The Scientific Library has incorporated 1829 scientific papers (teachers and librarians) into open libraries and open platforms ZENODO, Open Library, CALAMEO, SCRIBD, ISSUU.
Each EU country is responsible for its own education and training systems. EU policy is designed to support the national approach to common challenges, including education, research, competitiveness and technological developments.

Achieving lifelong learning and mobility, improving the quality and efficiency of education and training, promoting equity, social cohesion and active citizenship, increasing creativity and innovation, including entrepreneurship at all levels of education and training - all of which can be realized with the contribution of the efficient and complex university library, as well as the work that takes place in Balti with the implementation and planning of the project within the Erasmus + program.

The products created - IR ORA USARB, the Digital library, USARB magazines on the SL site, the BIL course on the site, the tutorials, the Ex-Libris Primo electronic catalog, the recent acquisitions bulletins, on-line information and thematic exhibitions; access to more than 100 databases, bibliographic services - all contribute to distance learning, to the continuing professional development of real and potential users.

We believe that the support and training we have had from the international experts in Ireland, Romania, Greece, Germany, has largely influenced the good progress and success of the Project.
Enhance the quality of studies by providing access to a wide range of databases, quality information resources; by training users on the Information Literacy; qualified librarians; improving the content and tools provided; the diversification of services in this project directly contributes to the development of modernized services, the reforming of libraries and the increase of the qualification of librarians.

This Project directly contributes to the development of modernized services, the reform of libraries and the enhancement of the qualifications of librarians. Today, in SL USARB 92% of librarians received proficiency degree, including 51% - the higher category. These teach the users providing them with quality conditions and information to be competitive on the EU market.

10 years will take place the NAD event-a marketing activity through which librarians, in partnership with the Rectorship, Faculties, the libraries of the national system, REM Consortium contributes to raising public awareness on libraries - the millennial treasures of civilization that change under the influence of internal and external factors, but remain always important and useful to society.
- Editing the Guide „Rules for presenting bibliographic references and quoting information resources”
  

- Involvement of the Scientific Library as a member of the USARB Methodological Council in the elaboration of the paper METHODOLOGICAL INDICATIONS regarding the elaboration of the curriculum of the course unit for the first and second cycle, master’s degree studies at the Alecu Russo Balti State University

Elaboration:

- Development Strategy 2017-2020 of the USARB Scientific Library;
- Scientific Library Collection Development Policy of Alecu Russo Balti State University;
- Library Collection Development Policy : guide
- Regulations Subject Librarian in SLUSARB;
- Academic Writing Center Regulation.
• Posting the Project logo on USARB and Scientific Library site, which opens the content project page “Library Network Support Services (LNSS): modernising libraries in Armenia, Moldova and Belarus through library staff development and reforming library services”. http://www.usarb.md/

• Posting project information on the website of the Ministry of Education http://www.edu.gov.md/ro/content/activitatea-bibliotecilor-din-invatamint-0

• Librarians Associations from Moldova, National Librarianship Council, Directors of Libraries from Higher and Secondary Education

• On social networks, on magazines: Confluențe bibliologice, Bibliouniversitas, Magazin bibliologic;

• Elaboration of promotional materials on the project: poster, banner, calendars, flyer.
Promotional materials

Promotional materials elaborated
Promotional materials for 2018
Social Networks - 4803 Visits

Facebook

Dissemination meeting on the implementation of national and international project in Scientific Library USARB
https://www.facebook.com/543442855760138/photos/o.1195110590510564/87397779373309/?type=3&theater

Lansarea Proiectului ERASMUS+ https://www.facebook.com/pg/Biblioteca-Etiin%C5%A3ic%C4%83-a-Universit%C4%83-C5%A3ii-de-Stat-Alecu-Russo-din-B%C4%83-C5%A3i-543442855760138/photos/?tab=album&album_id=796846890419732

Twitter

Trainingul ESP English for Specific Purposes - Engleza pentru scopuri specifice
https://twitter.com/BSU_Alecu_Russo/status/718016946407604224

Report ON NATIONAL LIBRARY AWARENESS DAY
https://twitter.com/LnssUsarb

Flickr

https://www.flickr.com/photos/bsu_balti/albums/7215766675890421
https://www.flickr.com/photos/bsu_balti/albums/72157663955794624

Pinterest

Proiectul LNNS, Programul ERASMUS

Thank you!