



Co-funded by the
Erasmus+ Programme
of the European Union



ERASMUS+ Capacity Building in the Field of Higher education Project
(CBHE) Library Network Support Services (LNSS): modernising libraries in
Armenia, Moldova and Belarus through library staff development and reforming
library services (LNSS) nr. 561633-EPP-1-2015-1-AM-EPPKA2-CBHE-JP

QUALITY ASSURANCE PLAN (CAP)

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This document is created by the project team and aims to ensure effective implementation of Project, services and final products to contribute to the development of quality education in „Alec Russo" Balti State University , Republic of Moldova.

GENERAL OBJECTIVES:

1. Qualitative Project Implementation “*Library Network Support Services: modernising libraries in Armenia, Moldova and Belarus through library staff development and reforming libraries [LNSS]*”.
2. Strengthening and modernization of libraries, improving the competencies and librarians skills by developing innovative library - an inherent partner for education, research and lifelong learning.
3. The development strategy of library staff, as a part of BS USARB strategy, focused on improving the quality and performance library in accordance with international standards, so as to improve the quality of library services and higher education in general, to increase their relevance to labor market society.
4. Efficient governance structure library creating innovation potential and accessibility of the library.
5. Developing Library Strategic and Policy Plans.
6. Participation in the creation of Network Support Services of Eastern Partnership countries for the promotion and use of project results at national and international level, exchange of knowledge, best practices, training opportunities and special abilities.

SPECIFIC OBJECTIVES:

- Implementing a training system to knowledge professional terminology in English.
- Research training needs assessment system and creating the professional skills of librarians.
- Creating the innovative course focused on modular training in the field of teacher-librarians within LNSS project.
- Developing strategic initiatives focused on library collections access and services for people with special needs.
- Publication of the manual which will contain the results of the training aspects of libraries activities.
- Updating the regulatory framework and library policies in line with international standards.

ACTIVITIES

Organization:

1. Involvement of the indicated qualified persons (training, skills, motivation, experience teamwork) to implement the project. E. Harconița October 2015
2. Participation in all management meetings and trainings planned within institutional, national and mobility project.
Project team members 2016-2018
3. Organization and promotion of trainings, seminars, classes and other forms of training for librarians and users
Team trainers 2016-2018
4. Organization conferences to disseminate knowledge accumulated of all USARB librarians and their promotion in national library environment.
E. Harconița 2016-2018
5. Ensuring the promotion and visibility of the project.
Project team members 2016-2018

Monitoring:

6. To abide by IFLA standards and national standards in the creation and implementation of new and deliverables services.
E. Harconița, A. Mihaluța 2017-2018
7. Providing English language training for employees : create level groups, inviting the teachers and librarians to ensure the participation in the course.
E. Harconița, V. Topalo 2017-2018
8. Implications in research and development of modules to create a Library Network Support of libraries involved in the project and library colleagues from Moldova.
Project team members 2017- 2018
9. Modules presentation and content implementation in activities, processes and products Library.
Project team members 2017- 2018
10. Participation in drafting the new Law on Libraries, updating the regulatory and normative framework for libraries in education, adjustment institutions to national regulatory documents.
E. Harconița 2016-2017
11. Elaboration of SL USARB (2017-2020) Strategy, Collection Development Policy, Staff Policy Updating.
E. Harconița, E. Stratan 2017
12. Technical equipment purchasing in accordance with the recommendations of the Project.
I. Afatin 2016

Evaluation

13. Conducting appropriate quality control and checking all the processes and activities carried out in the project.
E. Harconița, A. Mihaluța 2016-2018
14. Preparing and sending project reports timely, including audit report.
E. Harconița, A. Mihaluța, V. Topalo 2017
15. Documentation of all actions and processes, enclose them in proper working packages
E. Harconița, A. Mihaluța, V. Topalo 2017-2018
16. The correctness of the financial management and presenting the reports timely financial manager.
A. Mihaluța 2016 – 2018

Elena Harconita, Director SL USARB